

United States Postal Service®

# INDUSTRYALERT

January 3, 2022

## FAST Frequently Asked Questions

The USPS has created Frequently Asked Questions (FAQ) to assist users with Facility Access & Shipment Tracking (FAST). FAST provides a single, integrated customer service and product visibility for all mail classes. With FAST, mailers are able to track their shipments, receive advanced notification of redirections, submit and manage recurring appointment requests online, and have joint scheduling capabilities.

The FAQs include links to the system interfaces that improve visibility and ease of use for both postal and customer users.

The FAQs are posted on PostalPro at <https://postalpro.usps.com/node/10510>

A link to the FAQs can also be found on the FAST page [Facility Access and Shipment Tracking \(FAST®\)](#) under *Featured Resources*.

##

*Please visit us on the USPS [Industry Outreach/USPS Corporate Affairs](#) website.  
Thank you for your support of the United States Postal Service.  
Industry Engagement & Outreach/USPS Corporate Affairs*

*To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request. Or mail your request to:  
Attn: Industry Engagement & Outreach  
475 L'Enfant Plaza, RM 4411  
Washington DC 20260*

**Privacy Notice:** For information regarding our privacy policies, visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy)